

Black Friday Terms & Conditions 2023

From midnight (12:00 am) EST until 11:59 pm EST on November 24th, Hardwood Ski and Bike will be offering a bonus on our Retail Gift Cards. 24 hours only. For every \$100 spent on Hardwood Retail Gift Cards, another \$20 will be tacked on to the issued card for free.

Retail Gift Cards may only be redeemed in our Retail Store.

No Retail Gift card(s) will be processed until the sale has completed (11:59pm on Nov 24th). Same-day pickup of purchased Retail Gift Card(s) is/are not available. Do **NOT** come to Hardwood to pick up your Retail Gift cards on Friday. Please wait for a pickup confirmation email before leaving to pick up your Retail Gift Card(s); the email is your indication that your Retail Gift Card(s) has been processed, and is available to pick up/use. We cannot release unprocessed cards, regardless of your travel time or other hardship.

If multiple cards are required, add them separately to cart (e.g., One \$100 Retail Gift Card and One \$200 Retail Gift Card, rather than One \$300 Retail Gift Card.). We cannot accommodate requests to divide cards into smaller denominations than \$100.

Treat Retail Gift Cards as cash, we cannot replace lost cards.

We recommend shipping insurance. If no shipping insurance is requested, cards lost in the mail will not be replaced.

Retail Gift Cards never expire.

Retail Gift Cards are valid for:

- In-store retail purchases. Not valid for online retail purchases.
- Trail's End Cafe Food and Beverages.
- ProShop Services.

Retail Gift Cards cannot be used for Trail Passes, Seasons Passes, Rentals, Programs or Events.

Retail Gift Cards cannot be used as credit towards accounts.

Retail Gift Cards are final sale.